# Clarify good performance

#### Aim:

Help clarify what good performance is (goals, criteria, standards).

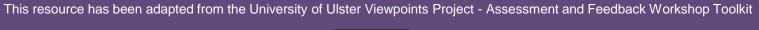
#### Reflect:

To what extent do learners in your course have opportunities to engage actively with goals, criteria and standards, before, during and after an assessment task?



# **Clarify good performance**

Structure learning tasks so that they have a progressive level of difficulty.	Adjust assessment to develop learners' responsibility for their learning.
Align learning tasks so that learners have opportunities to practice skills before work is marked (summatively assessed).	Give learners opportunities to select the topics for extended essays or project work.
Encourage a climate of mutual respect and accountability.	Provide learners with some choice in timing with regard to when they hand in assessments.
Provide objective tests where learners individually assess their understanding and make comparisons	Involve learners in decision-making about assessment policy and practice
against their own learning goals, rather than against the performance of other learners.	Provide lots of opportunities for self-assessment.
Use real-life scenarios and dynamic feedback.	Encourage the formation of supportive learning environments.
Redesign and align formative and summative assessments to enhance learner skills and independence.	Have learner representation on committees that discuss assessment policies and practices.





# **Encourage time and effort on task**

#### Aim:

Encourage time and effort on challenging learning tasks

#### Reflect:

To what extent do your assessment tasks encourage regular study in and out of class and deep rather than surface learning?

# **Encourage time and effort on task**

- Increase the number of independent learning tasks and distribute these across the module.
- Find ways to encourage students to engage in these independent learning tasks. Small formative assessments might be an option, or group work.
- Empower learners by asking them to draw up their own work plan for a complex learning task. Let them define their own milestones and deliverables before they begin. Assign some marks if they deliver as planned and on time.
- Provide homework activities that build on/link in-class activities to out-of-class activities.
- Ask learners to present and work through their solutions in class supported by peer comments.

- Align learning tasks so that students have opportunities to practise the skills required before the work is marked.
- Give learners online multiple-choice tests to do before a class and then focus the class teaching on areas of identified weakness based on the results of these tests.
- Use a 'patchwork text' a series of small, distributed, written assignments of different types. Each of these are complete in themselves but can also be 'stitched together' through a final integrative commentary.
- Provide learners with mock exams so they have opportunities to experience what is required for summative assessment in a safe environment.

This resource has been adapted from the University of Ulster Viewpoints Project - Assessment and Feedback Workshop Toolkit

# Deliver high quality feedback

#### Aim:

Deliver high quality feedback information that helps learners self-correct

#### Reflect:

What kind of teacher feedback do you provide - in what ways does it help learners self-assess and self-correct?



# Deliver high quality feedback

- Provide opportunities for your learners to work through problem sets in tutorials, where feedback from you is available. This ensures that the feedback is timely and is received when learners get 'stuck'.
- Ensure feedback turnaround time is prompt.
- Give plenty of documented feedback in advance of learners attempting an assessment, e.g. a 'frequently occurring problems' list.
- Give plenty of feedback to learners at the point which they submit their work for assessment. This feedback might include a handout outlining suggestions in relation to known difficulties shown by previous learner cohorts supplemented by in-class explanations. Learners are most receptive to feedback when they have just worked through their assessment.

- Ensure that feedback is provided in relation to previously stated criteria, as this helps to link the feedback to the expected learning outcomes.
- Limit the number of criteria for complex tasks; especially extended writing tasks, where good performance is not just ticking off each criterion but is more about producing a holistic response.
- Instead of providing the correct answer, point learners to where they can find the correct answer.
- Ask learners to attach three questions that they would like to know about an assessment, or what aspects they would like to improve.
- Ask learners to self-assess their own work before submission and provide feedback on this self-assessment as well as on the assessment itself.

# Provide opportunities to act on feedback

#### Aim:

Provide opportunities to act on feedback (to close any gap between current and desired performance)

#### Reflect:

To what extent is feedback attended to and acted upon by learners, and if so, in what ways?



# Provide opportunities to act on feedback

- Increase the number of opportunities for resubmission of assessments.
- Model the strategies that might be used to deal with difficulties with learners work, in class.
- Avoid releasing the grade for an assessment or task until the learner has responded to the feedback by commenting on it.
- Write down some action points alongside the normal feedback you provide. This would identify for learners what they should do next time to improve their performance.

- Ask learners to find one or two examples of feedback comments that they found useful and explain how these might help them with future assessments.
- Use teaching time to involve learners in identifying action points for future assessments. Learners could formulate these action points after having read the feedback comments they have received.
- Provide online tasks where feedback is integrated into the task.
- Provide learners with model answers for assessment tasks and opportunities for them to make comparisons against their own work.



# **Encourage interaction and dialogue**

#### Aim:

Encourage interaction and dialogue around learning (peer and teacher-learner)

#### Reflect:

What opportunities are there for feedback dialogue (peer and/or teacher-learner) around assessment tasks in your course?



# **Encourage interaction and dialogue**

Review feedback in tutorials. Ask learners to read the written feedback comments on an assessment and discuss this with peers.	Support the development of learning groups and learning communities.
Encourage learners to give each other feedback on an assessment in relation to published criteria before	Construct group work to help learners to make connections.
submission.	Ask learners to set tasks for each other.
Create natural peer dialogue by group projects. Structure tasks so that learners are encouraged to discuss the criteria and standards expected beforehand, and return to discuss progress in relation	Encourage the formation of peer study groups or create opportunities for learners from later years to support or mentor learners in earlier years.
to the criteria during the project.	Link modules together as a pathway so that the
Use learner response systems to make lectures more interactive.	same learners work in the same groups across a number of modules.
Facilitate teacher-learner feedback in class through the use of in-class feedback techniques.	Require learners in groups to generate the criteria used to assess their projects.
Ask learners to answer short questions on paper at the end of class. Use the results to provide feedback and stimulate discussion at the next class.	Ask learners, in pairs, to produce multiple-choice tests, with feedback for the correct and incorrect answers.



# **Develop self-assessment and reflection**

### Aim:

Facilitate the development of self-assessment and reflection in learning

### Reflect:

To what extent are there formal opportunities for reflection, self-assessment or peer assessment in your course?

# **Develop self-assessment and reflection**

- Create a series of online objective tests and quizzes that learners can use to assess their own understanding of a topic or area of study.
- Ask learners to request the kind of feedback that they would like when they hand in their work.
- Structure opportunities for peers to assess and provide feedback on each other's work using set criteria.
- Use an assessment cover sheet with questions to encourage reflection and self-assessment. Ask learners to make a judgement about whether they have met the stated criteria and estimate the mark they expect.

- Directly involve learners in monitoring and reflecting on their own learning, through portfolios.
- Ask learners to write a reflective essay or keep a reflective journal in relation to their learning.
- Help learners to understand and record their own learning achievements through portfolios.

  Encourage learners to link these achievements to the knowledge, skills and attitudes required in their field of study.
- Ask learners, in pairs, to produce multiple-choice tests over the duration of the module, with feedback for the correct and incorrect answers.

## Give assessment choice

#### Aim:

Give choice in the topic, method, criteria, weighting or timing of assessments

#### Reflect:

To what extent do learners have choice in the topics, methods, criteria, weighting and/or timing of assessment tasks in your course?



## Give assessment choice

- Give learners opportunities to select the topics for extended essays or project work, encouraging ownership and increasing motivation.
- Give learners choice in timing with regard to when they hand in assessments managing learner and teacher workloads. Particularly appropriate where students have many assignments and the timings for submissions can be negotiated.
- Require learner groups to generate the criteria that could be used to assess their projects.

- Ask learners to add their own specific criteria to the general criteria provided by the teacher. Take these into account in the final assessment.
- Ask learners, in pairs, to produce multiple-choice tests with feedback for correct and incorrect answers, which reference the learning objectives. Let the rest of the class take these tests and evaluate them. These could be used in the final assessment.



# **Encourage positive motivational beliefs**

#### Aim:

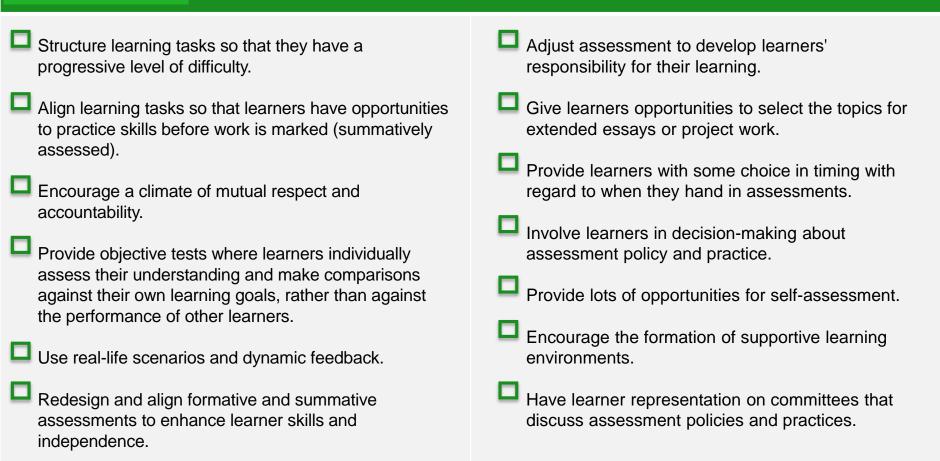
Encourage positive motivational beliefs and self-esteem

#### Reflect:

To what extent do your assessment and feedback processes activate your learners' motivation to learn and be successful?

This resource has been adapted from the University of Ulster Viewpoints Project - Assessment and Feedback Workshop Toolkit

# **Encourage positive motivational beliefs**





# Inform and shape your teaching

#### Aim:

Provide information to teachers that can be used to help shape the teaching

#### Reflect:

To what extent do your assessment and feedback processes inform and shape your teaching?

# Inform and shape your teaching

